Colorado Community Health Alliance (CCHA) | Health First Colorado (Colorado's Medicaid Program)

Watch for email from a new address regarding your Availity Essentials provider enrollment and network management requests

As previously communicated on July 1, 2025, in our Provider News article, **Seamless Provider Enrollment and Network Management through Availity Essentials Optimizes the Care Provider Experience**, we expanded functionality to our Provider Enrollment and Network Management application in Payer Spaces within Availity Essentials at **https://bit.ly/41Waqqo**. Ancillary, facility, and institutional care provider types can now enroll online. In addition, all care provider types may now submit specific requests for contract changes online.

If we need to contact you about a provider enrollment or contract change request submitted via Availity Essentials, we will do so via the email address:
Providerenrollmentandnetworkmanagement@elementum.io.com. Please add this email address to your contacts to ensure messages are not inadvertently marked as spam. Please check frequently for any requests for additional information following a submission. Failure to respond timely to additional information needed to process a submitted request may result in closure of the request and the need for resubmission.

To check the status of a provider enrollment or contract change request, use **My Dashboard** in our Provider Enrollment and Network Management application.

How to Access the Provider Enrollment and Network Management Application:
1. Log on to **Availity Essentials**.
2. Select **Payer Spaces.**
3. Choose **CCHA.**
4. Go to *Applications*.
5. Select **Provider Enrollment and Network Management.**

Step-by-step guidance explaining how to use the Provider Enrollment and Network Management application for enrollment or contract changes can be found in our Digital Solutions Learning Hub:
- Navigate to **CCHA**
- Select **Provider Enrollment Application in Availity** or
- **Change Requests in Availity**