



Join Our Behavioral Health Provider Network

Serving the Health First Colorado (Colorado's Medicaid Program) Population

Benefits of Serving Health First Colorado Members

Health First Colorado (Colorado's Medicaid Program) covers more than 1.4 million Coloradans – this is **1 in 4 Coloradans!** As a Health First Colorado provider, you have the opportunity to improve access to care and health outcomes for this population. Colorado is at the forefront of Medicaid reform and a model for other states. With this, there are benefits as a contracted provider that you may not know about.

You will receive extra support and multiple payment opportunities:

Colorado Community Health Alliance (CCHA) is the Health First Colorado contractor that administers physical and behavioral health benefits and helps coordinate access to care and services. In this role, we use our resources and expertise to support community mental health centers and independent behavioral health/substance use providers in serving this population.

To help you as a Health First Colorado provider, we offer:

- **Integrated provider support program** to assist with provider orientation and training, member education and engagement, billing and coding, and even practice transformation and quality improvement efforts
- **Prompt and accurate claims payment** through streamlined electronic claims submission and payment processes
- **Incentive payment opportunities** for achieving performance targets on specific measures and providing quality care and service to members
- **Self-service website** where you can perform functions such as member eligibility verifications, claims submission and payment status, authorization submission and verification, and obtain access to member education resources
- **Centralized call center** to assist both providers and members

Did you know?

With expansion of coverage, the face of this population has changed in Colorado:

- Approximately 74% of Health First Colorado recipients are employed
- Many members are healthy adults and families with children
- Members receive extra support as part of their benefits – as a result they are more engaged in their health
- Many families have mixed health insurance – by accepting Health First Colorado, you can provide care for the entire family

You Can Make a Difference!

In 2015, approximately 1 in 10 Coloradans reported poor mental health and almost 20% needed behavioral health services at some point during the year.*

* Colorado Health Institute, *New Models for Integrating Behavioral Health and Primary Care*, May 2015

About Colorado Community Health Alliance

Colorado Community Health Alliance (CCHA) is a contractor with Health First Colorado (Colorado's Medicaid Program). Our responsibility is to administer physical and behavioral health benefits for approximately 330,000 Health First Colorado members. CCHA works as a team with both primary care medical providers and behavioral health providers to ensure members receive the care they need and providers have the support they need to be successful in serving this population. We also help connect members with other services in the community to address all aspects of their health and well-being.

Our goal is to be a collaborative partner with you – working together to offer innovative solutions that help integrate physical and behavioral health care and improve the health and well-being of Health First Colorado members.

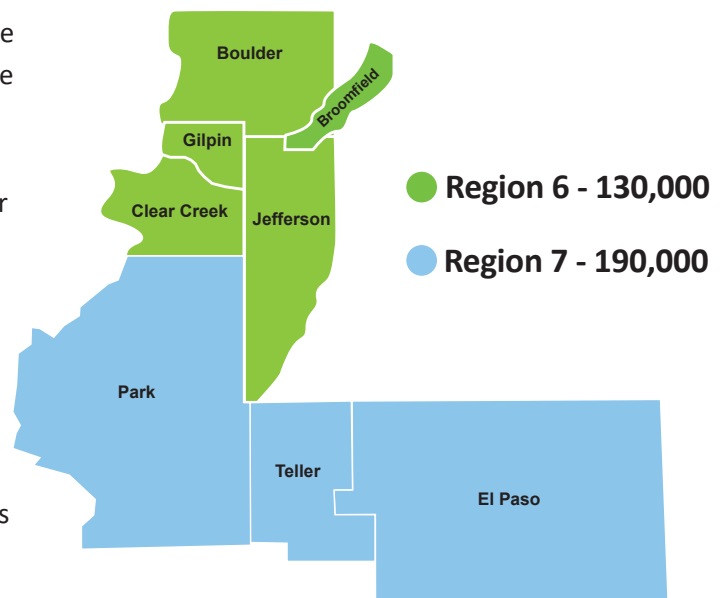
We are well equipped to do this because we are a collaborative partnership between four organizations that bring unique expertise and serve a critical role in improving the health care experience and outcomes for the Health First Colorado population:

- **Anthem** – an accredited NCQA Managed Behavioral Healthcare Organization that manages Medicaid behavioral health programs in 18 states
- **Centura Health** – the largest health system in Colorado
- **Physician Health Partners** – a local management services organization
- **Primary Physician Partners** – an Independent Practice Association with approximately 150 primary care physicians

As the designated Health First Colorado contractor for Region 6 since 2011, CCHA offers a history of strong performance outcomes, a large and established provider network, and dedication to reinvestment and collaboration in the community. With our proven track record and accomplishments, the State selected CCHA as the contractor for both Region 6 and Region 7 starting July 2018.

Key features of our service model include:

- Screening for risk factors such as early signs of mental health and substance use disorders
- Improving access to behavioral health services
- Promoting integration of physical and behavioral health care
- Creating integrated health programs and care coordination plans



We Look Forward to Partnering with You

To learn more about contracting with CCHA to serve the Health First Colorado population in Regions 6 and 7, email Providers@CCHAcres.com

How to Become a CCHA Behavioral Health Provider

Step 1:

You must have an active Colorado Medicaid ID to complete the credentialing process. Not a Health First Colorado provider yet? Visit the [Colorado Department of Health Care Policy & Financing Provider Enrollment website](#) and complete the *Provider Enrollment Application*. Please be sure to keep the provider enrollment approval email you will receive from DXC Technology (Health First Colorado's fiscal agent) once your Health First Colorado provider enrollment is complete. You may be asked to provide this during the credentialing process.

Step 2:

For professional practitioners: You will be required to submit the forms outlined herein and a signed contract. Please complete the *Behavioral Health Areas of Expertise Practitioner Profile*, *Practice Information Form*, *Provider Entity Disclosure of Ownership Form* and *W-9* and email them to CCHA at CCHA@Anthem.com.

The forms can be found at CCHAcares.com/providertools, under Behavioral Health Network Application & Forms.

Completion of these materials indicates your interest only. After submission of these documents, CCHA Behavioral Health Provider Relations will contact you within 20 business days to extend a CCHA Agreement for signature and further instruction.

For facility providers: You will be required to submit the forms outlined herein and a signed contract. Please complete the *Behavioral Health Areas of Expertise Facility Profile*, *Practice Information Form*, *Provider Entity Disclosure of Ownership Form*, *Health Care Delivery Org App* and *W-9* and email them to CCHA at CCHA@Anthem.com.

The forms can be found at CCHAcares.com/providertools, under Behavioral Health Network Application & Forms.

Completion of these materials indicates your interest only. After submission of these documents, Provider Relations will contact you within 20 business days to extend a CCHA Agreement for signature and further instruction.

For both professional practitioner and facility provider requests, we cannot initiate credentialing unless all information is current and complete. Your application for credentialing does not guarantee network participation.

You will be out-of-network until you receive notification of your effective date for participation with CCHA, indicated by an executed contract and completed credentialing. The effective date issued by CCHA will be on a go-forward basis only and will not be backdated. This means you will not be reimbursed for services provided to Health First Colorado members before or during the contracting process, except for situations where an out of network authorization is appropriate.

Please note that DXC Technology, the state's Fiscal Agent, will backdate a provider's enrollment into Health First Colorado however, CCHA will not backdate your enrollment date into the CCHA network.

For questions, please email CCHA Behavioral Health Provider Relations at CCHA@Anthem.com.

